Hiy̓ám Housing

Seńákw

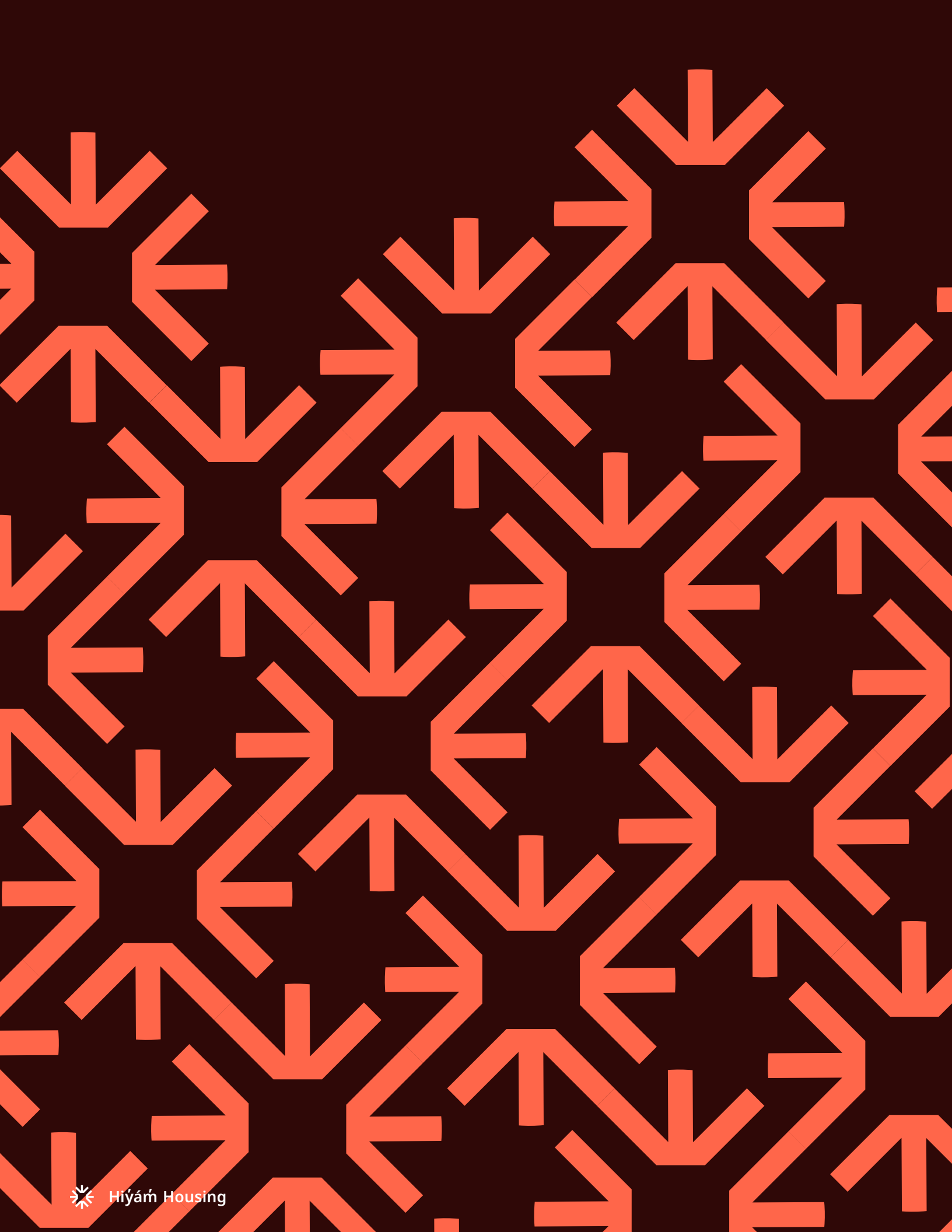
NCH'KAY̓

Seńákw Hiy̓ám Housing Homes

Application Process and Eligibility Guide

February 2026




Híyám Housing

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Seńáḵw

Project Background

Over a century ago, Sḵwx̱wú7mesh People were forcibly removed from our village at Seńáḵw. Our homes were destroyed and our physical presence was erased from a place we had lived for generations. But our People never forgot and we never stopped working to return to it.

In 2003, the Sḵwx̱wú7mesh Úxwumixw (Squamish Nation) reclaimed 10.48 acres of this land, and in 2026, it's time to return home.

The Seńáḵw development will provide more than 6,000 rental homes, including 1,200 affordable homes, 250 of which will be managed with Hiýáḿ Housing for Sḵwx̱wú7mesh People. Phase One includes three towers and is nearing completion. Homes at Seńáḵw will open in stages as each tower is completed.

Applications for Hiýáḿ Housing Homes at Seńáḵw Phase One (all three towers) will be accepted from Monday, February 23 at 8:30 a.m. until Friday, April 10, 2026, at 4:30 p.m.

*** Seńáḵw means "The place inside the head of False Creek."**

This partnership between the Sḵwx̱wú7mesh Úxwumixw, Nch'ḵaý Group and OPTrust is about bringing the Sḵwx̱wú7mesh People back to the land, making our presence felt once again in our ancestral territory, and creating long-term wealth for the Nation.



Housing Sḵwx̱wú7mesh People

Hiýáḿ Housing was established as a not-for-profit organization by the Sḵwx̱wú7mesh Úxwumixw Council in 2019 with the mandate to build and manage affordable housing for Sḵwx̱wú7mesh People.

Our primary strategic goal is to align our housing initiatives with the specific needs of our community, guided by data on our Nation's housing needs and demographic trends.

We are committed to ensuring that a diverse range of housing options is available, providing all Sḵwx̱wú7mesh People with a safe, secure, and affordable place to live within our community.

The Seńáḵw development is an important part of this roadmap to prosperity, bringing the Sḵwx̱wú7mesh People home to a place shaped by life, the land, and our history.

Three ways to live at Seńáḵw

There are three ways for Sḵwx̱wú7mesh People to live at Seńáḵw, and ensuring our People have priority access to them is a core commitment of the Nation, and our partners.

Phase One of Seńáḵw includes three towers and will deliver 1409 homes over the next year, all of which will prioritize Sḵwx̱wú7mesh interest. These homes fall into three categories:

- **Hiýáḿ Housing Homes** – Rental homes offered exclusively to Nation members in partnership with Hiýáḿ Housing and supported through a rental assistance program. (lowest rent)
- **Affordable Homes** - Rental homes offered at pre-determined rates by CMHC to support middle income households. (low to mid-range rent)
- **Market homes** - Market rental homes available to households with incomes sufficient to support the rents. (standard rent)

For Affordable and Market homes, please visit **Senakw.com** for more information and to register for eligibility.

Eligibility and Application Process for Hiy̓áḿ Housing Homes

Phase One of Seńáḵw includes **63 homes reserved for Sḵwx̱wú7mesh Úxwumixw Members through Hiy̓áḿ Housing.**

Hiy̓áḿ Housing is responsible for connecting eligible members to available homes and providing continued supports. Below you will find important details about the eligibility and application process for living in a Hiy̓áḿ Housing home.

Hiy̓áḿ Housing Homes are rental-assistance units specifically reserved for Sḵwx̱wú7mesh Úxwumixw Members. These homes are intentionally offered at lower rents to make them more accessible for households with lower incomes, helping ensure that community members facing financial barriers have stable and secure housing options.

The Hiy̓áḿ Housing Call for Applications is for Phase One and includes all 63 units for Towers One and Two.

Anticipated move-in timelines* are outlined below:

- **Tower One:** Move-ins expected in Summer 2026.
- **Tower Two:** Move-ins expected in Fall 2026.

**All dates are subject to change based on construction progress and occupancy approvals.*



Eligibility

To qualify:

- You must be a **Sḵwx̱wú7mesh Úxwumixw Member** (in good standing) or caring for minor(s) who are members of Sḵwx̱wú7mesh Úxwumixw.
- Your total household income from the previous calendar year must be below the **income limit**.
  - Income limits are different depending on:
    - The size of the unit you are applying for (please see the Guidelines for Bedroom Needs on page 5)
- Must not be the owner of Sḵwx̱wú7mesh Úxwumixw Housing on reserve.
- May not receive future Squamish Nation Assistance with Rent Program (SNARP) rent supplement payments.

Note: If you currently hold a Hiýáḿ Housing lease and are accepted into Seḿáḵw, you will be required to give up your Hiýáḿ Housing unit.

Income Eligibility Requirements

To qualify for a Hiýáḿ Housing home, applicants' total household income must be within the range of the unit size they are applying for.

Income Range by Unit Size

- Studio: $20,000–$60,000
- 1 Bedroom: $20,000–$60,000
- 2 Bedroom: $30,000–$80,000
- 3 Bedroom: $30,000–$100,000

Household income explained

A household income limit is the maximum amount of income a household can earn and still qualify for certain housing programs, usually affordable or subsidized housing.

- Income limits are used to make sure affordable and/or subsidized housing goes to households who need it most.
- Your previous calendar year's household income must:
  - include income for each person 19 years of age and older
  - be less than the income threshold for the Unit Size you are applying for.

If your household income level is higher than the income eligibility limit, please register at Senakw.com for eligibility of the Affordable or Market homes.

Occupancy Limits

To ensure suitable housing for Sḵwx̱wú7mesh Úxwumixw Members, each Hiýáḿ Housing home at Seḿáḵw is meant to accommodate a specific number of people based on unit size.

Applicants are encouraged to apply to the unit size, that has enough bedrooms to meet your household's needs.

Number of people who can live in each home type:

- Studio: 1
- One Bedroom: 1 to 2
- Two Bedrooms: 2 to 4
- Three Bedrooms: 3 to 5



Guidelines for Bedroom Needs

Studio

- Single Person: A studio apartment is considered suitable for one person - no bedroom needed.

One bedroom

- Maximum: Two people per bedroom
  - Couples: Spouses/partners share a bedroom.

Two or three bedrooms

- Parents: Lone parents get a separate bedroom.
- Adults: Household members 18+ years old get separate bedrooms, except couples.
- Children (Same Sex): Under 18 years old of the same sex share, except parents/couples.
- Children (Opposite Sex): Under 5 years old can share if it reduces required bedrooms.
- Children (Opposite Sex): Ages 5+ years old must have separate rooms.

For example,

- A single parent with two daughters (ages 5 and 7) requires two bedrooms.
- A married couple with a 14-year-old son and a 12-year-old daughter requires three bedrooms.
- A single parent with 2 sons (ages 3 and 6), and one daughter (age 4) requires three bedrooms.
  - Either the two children (son and daughter) under age 5 can share, or the two sons can share.
  - Once the daughter is over age 5, the daughter is required to have her own room.

Application Process

To ensure fair and equal access for all Sḵwx̱wú7mesh Úxwumixw Members, application packages will be shared widely through the following channels:

- Delivered directly to all Sḵwx̱wú7mesh households (via Canada Post for off-reserve homes and via hand-delivery for on-reserve homes)
- Sent through the Nation's email list
- Posted on the Hiy̓áḿ Housing website (**hiyamhousing.com/senakw**)

Information about the Call for Applications will also be shared on **facebook.com/HiyamHousing**.

Submission information

Who: Eligible Sḵwx̱wú7mesh Úxwumixw Members and those caring for minor(s) who are members of Sḵwx̱wú7mesh Úxwumixw

What: Application submissions for Hiy̓áḿ Housing homes at Seńáḵw

When: **Beginning on Monday, February 23, 2026, at 8:30 a.m.**

Applications will be accepted until Friday, April 10, 2026, at 4:30 p.m.

Any applications received after April 10th will automatically be transferred to a waiting list.



How:

- Online at **hiyamhousing.com/senakw**
- By email: **applications@hiyamhousing.com**
- In-person: at Hiy̓áḿ Housing at 336 West 4th Street, North Vancouver
  - Office hours: Mondays to Fridays 8:30 a.m. to 4:30 p.m. Closed on holidays.

Required Documents

For **all household members 19 years and older**, you must provide Hiy̓áḿ Housing with:

- Photo ID (one of the following):
  - Driver's licence
  - Status card
  - Passport
  - BC ID
- Proof of income:
  - Most recent Tax Return
  - If you receive tax-free income, include relevant T-slips

Hiy̓áḿ Housing may follow up to confirm your information. You may be asked to provide:

- Bank statements
- NOA (Notice of Assessment)
- Additional tax documents

You must sign your application to confirm all information is true and complete. Providing incorrect or incomplete information may affect your eligibility or result in removal from the process.

Income Reviews

Income needs to be checked when you move in and again every year because affordable housing rents are based on your household income.

This makes sure you are placed in the correct rent category and that subsidies go to the people who qualify for them.

Annual income reviews also keep rents fair and accurate if your income changes over time.

These reviews happen at the same time every year.

The Sḵwx̱wú7mesh Úxwumixw provides funding to help keep your home affordable. Because this funding is meant for households who meet the income requirements, we complete income testing to make sure the subsidy is going to the right people. This helps ensure fairness and supports community members who need it most.

Selection Process

Completed applications will be reviewed in the order they are received.

An application is complete when the correct form and ALL required documentation has been submitted.

Step 1

All completed applications will be reviewed by a Selection Committee comprised of Hiýáḿ Housing's Chief Operations Officer, Tenant Navigator and an Operations staff member, plus one representative from Sḵwx̱wú7mesh Úxwumixw.

The role of the Selection Committee is to qualify Applicants. This will be done by following common criteria, that includes:

- Reviewing applications for completeness
- Looking at household size (matching unit size to family composition)
- Confirming income is within range to qualify for a Hiýáḿ Housing Home
- Requesting additional clarification from Applicants, if necessary
- Conducting interviews with Applicants
- Prioritizing need

Step 2

Once Hiýáḿ Housing qualifies an applicant, they are referred to our leasing partner(s), who will do a full review of the application package and documents from the Selection Committee, conduct a prior landlord reference and ensure the application is entered into the system.

A Hiýáḿ Housing tenant navigator will continue to provide support.

If you qualify for a Hiýáḿ Housing referral home, it does not mean you have the unit yet. You will still need to complete the referral process and be approved by the landlord before the home can be offered to you.

A referral to the leasing partner is not a guarantee of acceptance.

Step 3

Hiýáḿ Housing meets with the Seḿáḵw landlord to review application status.

Step 4

Hiýáḿ Housing will notify the Applicant whether they are being offered a unit or not.

Step 5

The lease is signed and the rental deposit is paid by the agreed upon date.



Application Support

Need Help?

If you have questions or need support at any point, Hiýáḿ Housing staff are here to help you understand the process and complete your application.

Support can be accessed:

- by phone at 604-210-9126,
- by email at **info@hiyamhousing.com**.
- In person at 336 West 4th Street, North Vancouver.

  Office hours are Mondays – Fridays, 8:30 a.m. to 4:30 p.m. (closed holidays)

A Hiýáḿ Housing Navigator will:

- Be available to provide support.
- Check that applications are complete, upon submission.
- Follow up if any information is missing or unclear.

Please be advised the Hiýáḿ Housing Office will be closed Friday, April 3 and Monday, April 6 for the long weekend.



Hiýáḿ Housing Homes

Hiýáḿ Homes for Phase 1

Tower	Projected move-in	Studio	1BR	2BR	3BR	Total
Tower 1	Summer 2026	8	11	8	0	27
Tower 2*	Fall 2026	10	11	8	7	36
Tower 3*	Winter 2026	0	0	0	0	0
Total		**18**	**22**	**16**	**7**	**63**

**Note: Projected move-in dates for Towers 2 and 3 are subject to change.*

Rents

Rental Rates for Hiýáḿ Homes*

Unit Type	Number of Units	Rent
Studio - Core	1	$500
Studio - HILS	3	$813
Studio - MMR	14	$1,294
1 Bed - Core	3	$625
1 Bed - HILS	2	$957
1 Bed - MMR	17	$1,468
2 Bed - Core	1	$695
2 Bed - HILS	1	$1,188
2 Bed - MMR	14	$2,043
3 Bed - Core	1	$785
3 Bed - HILS	1	$1,419
3 Bed - MMR	5	$2,585

Note: Rents will increase annually to reflect inflation

Range of Rents Explained

Rent amounts can be different even when the homes are the same bedroom size because affordable housing uses different rent programs.

Each program sets rent in a different way. Some rents are based on income, some are set using government limits, and others are discounted from market rent.

This means two homes with the same number of bedrooms can have different monthly rents depending on which rent program they fall under.

Deeply Affordable Rates (Core) - This is the lowest-rent option, with rents set well below market rates and based on Provincial Income Assistance or similar very low-income levels. These homes serve individuals and families with extremely low incomes, including those on assistance, Elders, people with disabilities, and households with limited or fixed incomes.

HILS (Housing Income Limits) Rents - Affordable Rents based on Housing Income Limits. This program helps low and moderate-income earners, including working families and seniors, who do not qualify for deep subsidy but cannot afford market rents.

MMR (Moderate Market Rent) Lower End of Market - MMR units are offered at 10–20% below CMHC median market rent to provide affordable options for moderate-income households who do not qualify for subsidies but find market rents challenging. For instance, if market rent is $2,000, an MMR unit would cost about $1,600–$1,800.

Accessibility

Seṅáḵw includes accessible homes designed to support people with disabilities, mobility challenges, or other functional needs to live safely and independently. These homes remove physical barriers and include features that make daily life easier, such as step-free entrances, wider doorways, accessible bathrooms, and adaptable kitchens.

Accessible housing helps people of all ages and abilities remain in their homes and communities, supporting independence, dignity, and inclusion.



Resident Information

Amenities & Pets

Seṅáḵw is designed to support community well-being and environmental responsibility through shared amenities available to all residents, including:

- A wellness pavilion with a gym, pool, hot tub, sauna, and cold plunge.
- Shared gathering spaces, including rooftop areas, theatres, lounges, and green spaces.
- A secure bike hub for convenient storage and access.
- Car-share programs that reduce the need for private vehicle ownership
- Strong transit connections that make public transportation easy and accessible.
- Optional additional storage available for a fee.

Pets

Pets are allowed with certain restrictions on how many pets based on unit size, and what type of pets.

We will not be allowing rodents, fish tanks over 10 Gallons, birds or snakes.



Roles & Responsibilities

Through an agreement between Hiýáḿ Housing, the landlord and the service providers, rennie and Fitzrovia, we have established a collaborative framework that prioritizes affordable housing opportunities for Sḵwx̱wú7mesh Úxwumixw Members. Under this arrangement, Hiýáḿ Housing and the landlord and service providers work together to make sure the Hiýáḿ homes are available to Sḵwx̱wú7mesh Úxwumixw Members. This shared approach supports stable housing, fairness, and long-term stability.

Hiýáḿ Housing

- Qualify Sḵwx̱wú7mesh Úxwumixw Members for housing and refer eligible applicants to leasing agents for credit checks.
- Send referrals before move-in and offer alternatives if units open up.
- Help tenants access culturally appropriate support and resolve tenancy issues.
- Collaborate with property managers on disputes and maintain positive landlord-tenant relations.
- Share information about Sḵwx̱wú7mesh Úxwumixw support services with residents.

Property Manager – Fitzrovia

- Manage the day-to-day operations of the property, handling tasks like maintenance, repairs, and building services.
- Collect rent and uphold tenancy agreements according to the *BC Residential Tenancy Act*.
- Ensure vacant apartments are ready for new residents.
- Make certain the building meets all safety, legal, and operational requirements.
- Act as the landlord's representative in dealings with tenants.

Leasing Agents – rennie

- Assist with onboarding new residents and filling homes in Phase One
- Support apartment marketing and leasing
- Manage rental inquiries, schedule appointments at 604-982-7610, and process applications
- Perform landlord reference and credit checks, as necessary.*

**Note: Credit histories can be checked periodically without negatively affecting your credit score. A poor credit history will not disqualify your application.*

Landlord – Nch'ḵaý West

- Owner of the Seńáḵw development on behalf of the Sḵwx̱wú7mesh Úxwumixw
- Overseeing and managing the Property Managers and Leasing team
- Responsible for the long-term success and wellbeing of the development

Resident Supports

BC Residential Tenancy Act (RTA)

The BC Residential Tenancy Act (RTA) is the legal framework for rental housing, outlining tenant rights—including safe housing, privacy, and protection from unlawful eviction—while also defining landlord responsibilities such as rent collection and proper notice procedures.

Supports available to tenants through Hiy̓áḿ Housing include access and referrals to Sḵwx̱wú7mesh Úxwumixw community resources, along with education on tenant rights and responsibilities through an RTA Navigator.

For additional guidance, the RTA Navigator is available to help tenants understand the Act, their rights, how to resolve disputes, and how to access support in cases of financial hardship.

This service, provided by the Aboriginal Housing Management Association (AHMA) and Hiy̓áḿ Housing in partnership with the Sḵwx̱wú7mesh Úxwumixw, helps tenants navigate the *BC Residential Tenancy Act* and connect with culturally informed assistance when needed.

Dispute resolution processes are also in place to help tenants and landlords resolve conflicts without going to court, using options such as mediation, arbitration, or formal hearings through housing tribunals. These tools provide fair and timely outcomes for issues such as rent disputes, repairs, or eviction notices.

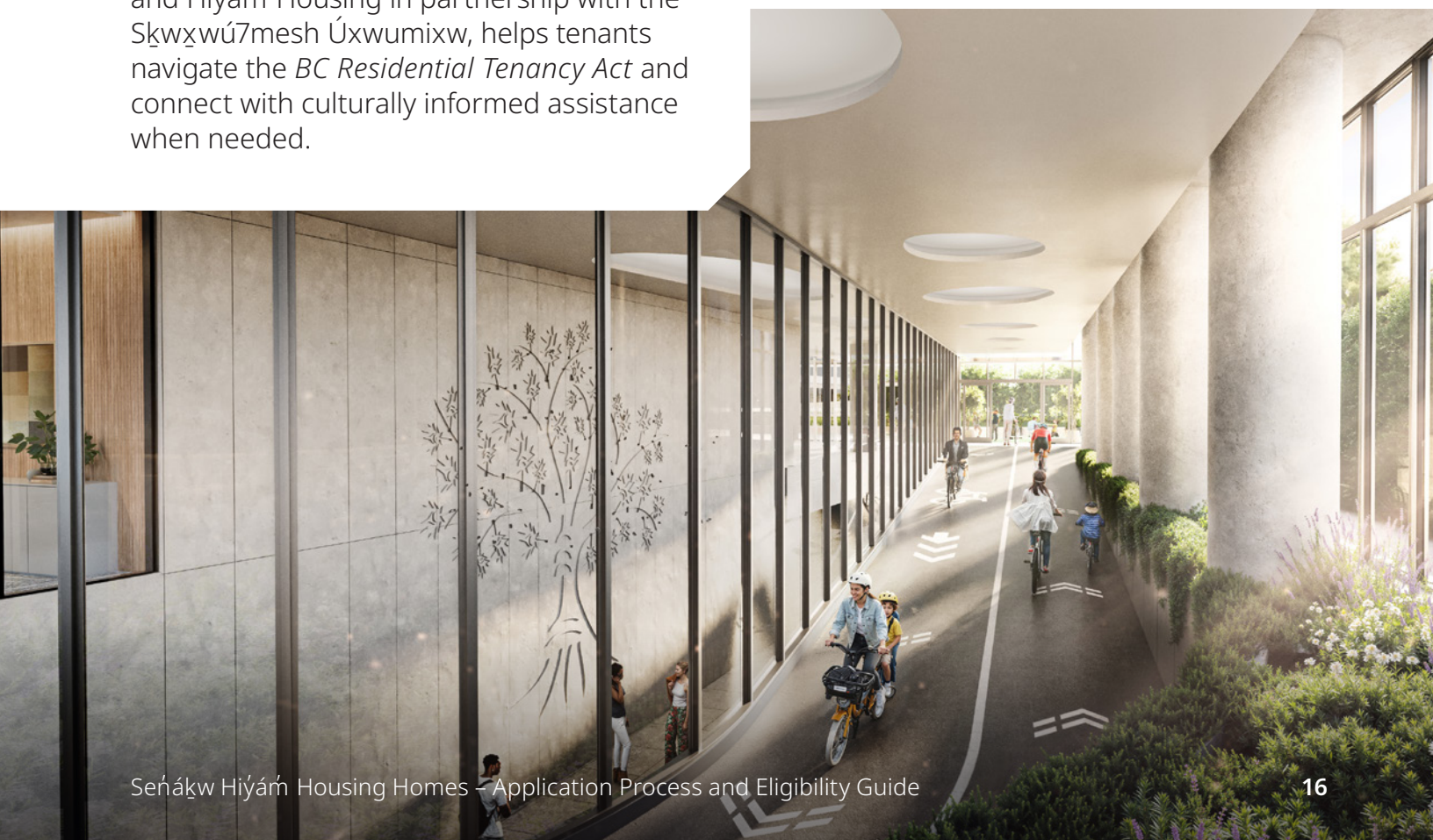
Together, these supports, services, and legal protections create a system that promotes fairness, stability, and inclusivity in housing.

RTA Navigator (Tenancy Support):

- Contact: Sanjay Jangra
- Phone: 604-968-3139
- Email: **sjangra@ahma-bc.org**

Sḵwx̱wú7mesh Úxwumixw Housing Navigator:

Supports Sḵwx̱wú7mesh Úxwumixw Members who require housing assistance, please contact Member Services at 604-980-4553 ext. 1.



Frequently Asked Questions (FAQ)

Application Process

When can I apply to Seńáḵw Hiýáḿ Housing Homes for Phase 1?

All Sḵwx̱wú7mesh Úxwumixw Members are invited to apply for Phase 1 Seńáḵw Hiýáḿ Housing Homes starting on Monday, February 23, 2026.

Applications will be accepted until Friday, April 10 at 4:30 p.m.

Submissions received after this date will be transferred to a waitlist.

How do I apply?

- Online at **hiyamhousing.com/senakw**
- By email: **applications@hiyamhousing.com**
- In-person: at Hiýáḿ Housing at 336 West 4th Street, North Vancouver
  - Office hours: Mondays to Fridays 8:30 a.m. to 4:30 p.m. Closed on holidays.

We recommend you review the Seńáḵw Hiýáḿ Housing Homes Application Process and Eligibility Guide for detailed instructions.

I've read the Application Process and Eligibility Guide and still have questions who do I contact?

If you have questions or need support at any point, Hiýáḿ Housing staff are here to help you understand the process and complete your application.

Support can be accessed

- by phone at 604-210-9126,
- by email at **info@hiyamhousing.com**
- In person at 336 West 4th Street, North Vancouver.

Office hours are Mondays – Fridays, 8:30 a.m. to 4:30 p.m. (closed holidays)

Please be advised the Hiýáḿ Housing Office will be closed Friday, April 3 and Monday, April 6 for the long weekend.

Who decides which tenants are eligible for housing?

A Hiýáḿ Housing Committee screens applicants based on eligibility criteria such as:

- Sḵwx̱wú7mesh Úxwumixw membership
- Income thresholds
- Household size
- Priority needs
- Must not be the owner of Sḵwx̱wú7mesh Úxwumixw Housing
- May not receive SNARP rent supplement payment

Eligible tenants are then referred to the leasing representatives for final paperwork. If you qualify for a Hiýáḿ Housing referral home, it does not mean you have the unit yet. You will still need to complete the referral process and be approved by the landlord before the home can be offered to you.

I live in a Hiýáḿ Housing building but want to move to Seńáḵw? Can I apply?

Yes, you can apply to Seńáḵw.

If you currently hold a Hiýáḿ Housing lease and are accepted into Seńáḵw, you will be required to give up your Hiýáḿ Housing unit.

You cannot hold two lease agreements.

If I am selected to live at Seńáḵw and hold a lease in a Hiýáḿ Housing building, can I transfer my Hiýáḿ unit to a family member?

No, your lease cannot be transferred.

When will I find out if I have been selected for a unit?

There are multiple steps involved in the selection process. It is difficult to predict an exact time until we know how many applications we have received.

We will provide an updated timeline to community between April 15 and April 30, 2026, via the Hiýáḿ Housing website, facebook and the Sḵwx̱wú7mesh Úxwumixw communications channels.

What is the projected move-in dates?

Currently, the projected move-in dates* for Tower One are estimated to be Summer 2026.

Estimated move-in dates* for Tower Two are Fall 2026.

*These dates are subject to change.

Will Hiýáḿ Housing provide funding assistance for my rental and/or pet deposits?

No. If you are offered a Seḿáḵw Hiýáḿ Housing Home, you are responsible for any deposits and fees.

What happens if I don't qualify for a Hiýáḿ Housing Home?

All applicants who do not qualify for a Seḿáḵw Hiýáḿ Housing Home will be notified in writing.

Depending on your situation, your application may be referred to the Affordable homes or Market homes way to live at Seḿáḵw.

How many people can live in a Seḿáḵw unit?

Each unit at Seḿáḵw is meant to accommodate a specific number of people based on unit size.

Number of people who can live in each home type:

- Studio: 1
- One Bedroom: 1 to 2
- Two Bedrooms: 2 to 4
- Three Bedrooms: 3 to 5

Please review the Guidelines for Bedroom Needs in the Seḿáḵw Hiýáḿ Housing Homes Application Process and Eligibility Guide to help you determine what size unit meets your household needs.

What happens if I am put on the waitlist?

When a unit becomes available, we will contact the next eligible person on the list.

- If you are not eligible for that unit, the offer moves to the next person.

How can I tour the Homes at Seḿáḵw?

Sḵwx̱wú7mesh Úxwumixw Members will have an opportunity to view examples of studios and one-to-three-bedroom homes at Seḿáḵw before or after applying. Starting Feb. 22, 2026, unit tours will be facilitated weekly on Sundays by our leasing agent, rennie.

To register for a tour and review important on-site safety information, visit **calendly.com/senakw/leasing**.

Private unit tours may also be arranged upon request by emailing **leasing@senakw.com**.

All Hiýáḿ Housing homes, Affordable homes, and Market homes at Seḿáḵw have the same great features, appliances, and design!

I'm on the waitlist for another Hiýáḿ Housing home (for example Chenkw Eḿút), do I still need to apply for Seńáḵw separately?

Yes, you will need to complete the Seńáḵw application to be considered. Being on a waitlist for another Hiýáḿ Housing home does not mean you are automatically considered for Seńáḵw.

Hiýáḿ Housing

Is Hiýáḿ Housing the landlord?

No, Hiyam Housing is not the Landlord, nor does it act as one.

Nch'ḵaý West is the Landlord, Hiýáḿ Housing coordinates tenant referrals and supports, and the leasing representatives handle leasing and the property manager oversees building operations.

What is Hiýáḿ Housing responsible for?

Hiýáḿ Housing is responsible for screening and referring eligible Sḵwx̱wú7mesh Úxwumixw Members to available units.

We ensure that Sḵwx̱wú7mesh Úxwumixw Members receive priority access and provide ongoing support to help tenants maintain long-term housing stability.

Hiýáḿ Housing also supports tenants once they are living at Seńáḵw by offering culturally informed services, sharing information about Nation supports, and working alongside the property manager to address tenancy-related challenges, and support positive landlord-tenant relationships.

What happens if a unit becomes vacant?

Hiýáḿ Housing is responsible for providing timely referrals to fill vacancies. This ensures units remain occupied and rental revenue is maintained.

Can I sub-lease my Seńáḵw unit?

No, sub-leasing is not allowed.

Can I smoke inside a Seńáḵw unit?

Seńáḵw does not allow smoking indoors. There will be a smoking area outside. Illicit Drug Use is not permitted anywhere on the property.

Property Management

What does the Property Manager do?

The Property Manager represents the Landlord and manages the property on their behalf. They oversee the day to day building operations, including:

- Leasing and signing tenancy agreements
- Rent collection
- Maintenance and repairs
- Building safety and compliance
- Enforcing tenancy rules under the *Residential Tenancy Act*

Who should I contact for repairs or maintenance?

Tenants should contact the Property Manager for all maintenance requests, repairs, or building related concerns. They are responsible for ensuring the building is safe and properly maintained.

Who handles rent payments?

Rent payments are handled directly by the property manager. They manage rent collection, receipts, and any follow up related to late or missed payments.

Resident Support

Who helps tenants with disputes or tenancy issues?

Hiy̓áḿ Housing's Tenant Navigator can help tenants understand their rights, navigate disputes, and access culturally informed support. They work alongside the Property Manager to resolve issues early.

What does a Tenant Navigator do?

Helps tenants maintain stable housing by offering:

- Advocacy and guidance
- Help you understand your rights and responsibilities
- Support with dispute resolution
- Referrals to Sḵwx̱wú7mesh Úxwumixw community services
- Assistance during financial hardship
- Help navigating the *Residential Tenancy Act*

Who supports tenants during financial hardship?

Hiy̓áḿ Housing's Tenant Navigator can help tenants access:

- Emergency supports
- Nation services
- RTA Navigator assistance
- Mediation or dispute resolution resources
- They work to prevent eviction and maintain housing stability.

What is the RTA Navigator and how does it help?

The RTA Navigator helps tenants understand the *BC Residential Tenancy Act*, including:

- Tenant rights
- Dispute resolution processes
- Eviction prevention
- Support during financial hardship



Hiy̓ám̓ Housing